



World-renowned Research Institute Uses System to Manage Lab Supplies Campus Wide

Housed within the Washington University School of Medicine in St. Louis, Missouri, the McDonnell Genome Institute (MGI) is a world leader in the fast-paced, constantly changing field of genomics. MGI aims to improve the human condition by producing, studying and interpreting high-quality genome-based data that drives biological discoveries that range from the bench to the hospital bedside.

Highlights:

- System modernized MGI's inventory management and supply capabilities
- Ability to create separate web stores for each lab simplified the process for MGI
- Web stores via System are easy to update while sharing real-time inventory with users



MGI values the open sharing of information and ideas and encourages collaboration while also engaging the next generation of scientists through educational outreach efforts.

Challenges

Utilizing a decade-old inventory management system, MGI maintains inventory and provides supplies to the entire research arm of Washington University. With a vast array of products and frequent same-day need requests, the team responsible for inventory management struggled to use the current solution.

Solution

By moving off their aging inventory software, MGI was able to deliver a new, improved level of service to their internal customers through the System platform. MGI staff were able to handle a higher volume of orders at a faster pace while improving their customer service.

System enabled the team at MGI to create multiple web stores, which made it easy to pull through real-time inventory in view for their customers and ensure that each lab had access to their relevant product suite.

“System helped us transition off an aging system that wasn’t meeting our needs and guided us on how to set up multiple web stores to best serve the multiple labs we have on campus.”



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